

Account Incident Manager (AIM) Application

Account Incident Manager (AIM) is a web-based fraud risk mitigation tool that facilitates communication between issuers, acquirers, and Discover® Network concerning Account Data Compromise (ADC) incidents and case management.

1 Product Selection

☐ AIM Acquirer ☐ AIM Issuer

2 Organization ID

* all fields required for Diners Club International® franchises

Acquirer ID

Issuer Name

3 Organization General Information

* all fields required

Organization Name

Street Address

City, State, ZIP Code

Country

Telephone

Extension

4 Administrator Profile 1

* all fields required

At least two administrators must be on file for each organization.

Name

Title

Email Address

Must be a valid, individual corporate email address. Group email and personal email addresses (i.e., Gmail, Hotmail) will not be accepted.

Street Address

Do not specify a P.O. Box number.

City, State, ZIP Code

Country

Telephone

Extension

Administrator Profile 2

* all fields required

At least two administrators must be on file for each organization.

Name

Title

Email Address

Must be a valid, individual corporate email address. Group email and personal email addresses (i.e., Gmail, Hotmail) will not be accepted.

Street Address

Do not specify a P.O. Box number.

City, State, ZIP Code

Country

Telephone

Extension

We, the "Organization" (Organization named in application), designate the following individual as an Administrator for the Discover® Fraud Prevention Solutions, per the product(s) indicated on page one. As an Organization, we understand we must designate at least two Administrators per requested product. Each Administrator is responsible for identification, authentication, and notification processes between Administrator and Discover Network including its affiliates, Diners Club International, and PULSE Network, LLC, agents of third-party service producers (together, the "Discover Network Group"), as it relates to the service(s) herein. This includes the issuance of user credentials (a user ID and password) in order to participate in products and specifying the services users may access. In addition, after access to the specified product(s) has been granted, each Administrator will be responsible for all actions to be taken by each Administrator and all other users in use of any Fraud Prevention Solution. Discover Network may rely on and act upon instructions or other information related to the services specified on page one that Discover Network receives from (or reasonably believes has been received from) the Administrator, until Discover Network receives (and has had a reasonable time to act upon) a written amendment or revocation of this authorization. Any fees charged to Administrators by any third party (i.e., Acquirers, Independent Sales Organizations, Fraud Service Providers, or others) must be no less favorable than the fees charged for similar services provided by other brands. Discover Network Group and each Administrator hereby represent and warrant that any nonpublic personal information of Cardholders received or verified in process of using any Fraud Prevention Solution will not be used for any purpose other than fraud prevention of actual or potential fraud and/or investigation and mitigation of suspected and confirmed fraud. Each Administrator hereby further represents and warrants that their organization has disclosed to Cardholders in a privacy policy that such Administrator may use and share some or all of such Cardholder's nonpublic personal information with third parties, including, without limitation, the Discover Network Group, and other Participants, including, without limitation, Merchants and Acquirers, for purposes of protection against, prevention of actual or potential fraud, and/or investigation and mitigation of suspected and confirmed fraud.

AIM services are made available solely to provide Issuer Participants, Acquirer Participants, and their respective agents with the technical ability to electronically communicate Account Data Compromise case information to Discover Network in accordance with and to perform such Participants' obligations set forth in the Agreement. By using AIM services, Issuer Participants and Acquirer Participants acknowledge and agree that the use of the Discover Network Fraud & Risk Management Services shall be in strict compliance with the obligations set forth in the Agreement including terms governing the access to Cardholder and Merchant information and that no such information shall be used or disclosed in any manner or for any purpose other than as explicitly permitted by the terms of the Agreement. Discover Network shall not be liable to any Participant or other party for any actions or omissions in reliance on information made available in AIM.

5 Organization Approval

* all fields required

Name

Title

Email Address

Must be a valid, individual corporate email address. Group email and personal email addresses (i.e., Gmail, Hotmail) will not be accepted.

Telephone

Extension

Official Authorized Signature

Must be Director, Vice President, or above, have signatory authority for the organization, and cannot be the same person as the administrator designated herein. By signing this form you hereby acknowledge the above disclosures.

Application will not be processed without the appropriate signature.

Date

Please email completed and signed form to:

DNFraud@discover.com

Discover Global Network

DCIFraud@dinersclub.com

Diners Club International